



August 22, 2022

**ADDENDUM NO. 01
Request for Qualifications 22-07
Mitel Phone System Support**

Prospective Proposers and all concerned are hereby notified of the following changes/comments related to the Request for Qualifications (RFQ) document for Mitel phone systems support, RFQ 22-07. These changes/comments shall be incorporated in and shall become an integral part of the RFQ.

Below are questions posed by Prospective Proposers along with RITBA's response:

1. Is it a Mitel MiVoice Business or is it a MiVoice Connect (formerly Shoretel)? **MiVoice Business**
2. Do you know the model of the current Mitel? Ex: Mitel 5000 or Mitel 3300- **Mitel 3300**
3. How long ago was it installed? **2013**
4. What current software level is the Mitel? **Version 8.0**
5. Do you have a single Mitel server in Jamestown or are there other sites? **Single site located in Jamestown, RI**
6. Number of Mitel phones in total? **41**
7. Are you using Mitel IP phones, digital phones, or a combination of both IP and digital? (Model numbers of the phones would be helpful) **IP phone models 5312, 5324, 5330, 5330E, UC360. Planning to add and upgrade hardware.**
8. Is the system currently under Software Assurance? **Yes**

###END OF ADDENDUM###