



TOWN OF JOHNSTON
REQUEST FOR PROPOSALS
IT SUPPORT SERVICES

RFP Number 2024-006

Issuing Department Information Technology

Written Questions Due Date January 25th, 2024
Time 4:30pm

Bid Due Date & Opening February 7th, 2024
Time 10:00am

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The Town of Johnston is seeking proposals for IT Support Services.

SUBMISSION OF BIDS INSTRUCTIONS

Sealed bids will be accepted at the Office of the Town Clerk at Johnston Town Hall. Proposals may be submitted up to 10:00 AM February 7th, 2024. All proposals will then be publicly opened and read aloud in the Conference Room located at Town Hall.

Inquires involving procedural and technical matters should be submitted in writing before 4:30 p.m. on Thursday, January 25th, 2024, in writing or via email to:

Tyler Carney
1385 Hartford Avenue
Johnston, RI 02919
E-mail: tcarney@johnston-ri.us

A sealed package must be submitted containing one (1) original bid, labeled original and one (1) unbound copy.

The bids must be marked with the name and address of the bidder, and the date and time of bid opening. Bids must be received prior to the due date and time. Bids received after that time shall be returned unopened. Packages submitted must be sealed and clearly marked: **"BID - IT SUPPORT SERVICES"** Any communications that are not competitive sealed proposals should have **"NOT A BID"** written on the envelope or wrapper.

Envelopes containing bids must be sealed and addressed to:

Town Clerk's Office
Johnston Town Hall
1385 Hartford Avenue
Johnston, RI 02919

The Town is not responsible for accepting any submissions delivered to other town buildings. Bids received prior to the time of opening will be securely kept, unopened until the opening time. No responsibility will attach to an officer or person for the premature opening of a bid not properly addressed and identified.

Documents Required for Submission with Sealed Bid

1. A sealed package must be submitted containing one (1) original bid, labeled original and one (1) unbound copy.
2. Bid Form: found on page 8 of this RFP. Must be signed by a responsible member of the firm with their signature and official title.
3. Price Proposal Sheet found at the end of this RFP.

Documents Required if Selected as Winning Bidder

1. Insurance Binder: A certificate of insurance indicating liability and workers' compensation coverage must be provided.
2. IRS Form W-9: Should be completed and submitted if the bidder falls under IRS requirements to file this form.

NOTICES TO PROPOSERS

- I. Any bidder may withdraw the firm's bid by written request at any time prior to the advertised time for opening. Telephonic, email or facsimile transmitted bids, amendments, or withdrawals will not be accepted.
- II. Unless otherwise specified, no bid may be withdrawn after the date and time of the bid opening. Time is of the essence in this bid and failure to deliver within the time period shall be considered default.
- III. If any proprietary, trade, brand or manufacturer's name or part number is used herein in describing the required equipment, it shall be understood to indicate the minimum standard of composition and quality desired, and shall not be construed to exclude equipment that equals or exceeds the functional capability and quality of the named equipment. If bids are based on such equivalent equipment, indicate the manufacturer's name, model and number for the equipment and include any literature or other explanation of the equipment's quality or performance.
- IV. Negligence on the part of the bidder in preparing the bid confers no rights for the withdrawal of the bid after said bid has been opened.
- V. Descriptive materials such as plans, drawings, photographs, written descriptions, and particularly manufacturer's literature that will enable the Town to determine the exact quality, design and appearance of the equipment proposed, shall accompany the bid. All equipment listed, or shown, in the manufacturer's literature, drawings or photographs, and approved by the Town, shall be furnished.
- VI. All prices bid must be on the basis of F.O.B. Delivery Point, Town of Johnston. Therefore, shipping costs are to be included within the process quoted. Deliveries must consist only of new merchandise or equipment and shall be made between 7:30am and 3:00pm, or as may be arranged during emergencies.
- VII. Bids received prior to the time of opening will be securely kept, unopened. No responsibility will attach to an officer or person for the premature opening of a bid not properly addressed and identified.
- VIII. The Finance Director or his designee may waive any or all bids for cause, failure to meet specifications or any reason deemed appropriate. The Town of Johnston reserves the right to reject any or all responses or parts thereof, to waive any informality in them, or accept any bid deemed in the best interest of the Town.
- IX. An award will be given in writing to the bidder whose offer provides the greatest value to the Town, from the standpoint of meeting specifications and requirements of bidding documents, suitability to purpose, quality, service, previous experience, price, ability to deliver, or for any other reason deemed by the Town to be in its own best interest. Any final analysis or weighted point score does not imply that one bidder is superior to another, but simply, in the Town's judgment the bidder selected appears to offer the best overall solution for our current and anticipated needs. Thus, the result will not be determined by price alone.

Award will be based on, but not limited necessarily to the following (where applicable):

- a) Adherence to all conditions and requirements of the bid specifications;
- b) Total bid price; (including any discounts), unit bid price, or extended price;
- c) General reputation and experience of bidders;
- d) Evaluation of the bidder's ability to service the Town;
- e) Financial responsibility of the bidder;
- f) Prior knowledge of and experience with the bidder in terms of past performance;
- g) Needs and requirements of the Town;
- h) Experience with the products involved;
- i) Bidder's ability to meet delivery and stocking requirements;
- j) Delivery date or service date; and
- k) Ordering method.

- X. After the bid is awarded, all documents pertaining to the successful bid will be available for public inspection in the Town purchasing office.
- XI. If all Bids exceed the available funds, the Finance Director may re-solicit new Bids or enter into competitive negotiations with two or more of the lowest bidders meeting all requirements as outlined.
- XII. A reasonable inquiry to determine the responsibility of the bidder or offer may be conducted. Failure to promptly supply information related to such an inquiry may be grounds for disqualification of a bidder. All information supplied is confidential.
- XIII. The Town may make such investigations as it deems necessary to determine the ability of the bidder to provide the materials or services, and the bidder shall furnish to the Town all such information and data for this purpose as the Town may request. The Town reserves the right to reject any bid if such bidder fails to satisfy the Town that such bidder is properly qualified to carry out the obligations of the contract and to complete the work contemplated therein.
- XIV. Bid price shall be firm; unit price shall include any and all trade discounts. Price shall be inclusive of any freight, handling, delivery surcharges or any other incidental charges. Your bid shall be exclusive of any Federal or State taxes, as the Town of Johnston is exempt from payment of such taxes. A certificate of exemption shall be forwarded to the elected vendor upon request.
- XV. Delivery shall be made to the Town of Johnston on the "ship to" address of the Purchase Order. Delivery is required within the time stated herein from the date of the issuance of the purchase order, unless otherwise noted. Delivery shall include assembly, servicing and placement of equipment in operable status unless specified otherwise. No deliveries shall become due or acceptable without a written Purchase Order issued by the Town of Johnston.
- XVI. The Department Director, or his designee, shall accomplish inspection and acceptance of materials/equipment purchased for the department.
- XVII. In case of default, the Town may procure the materials from other sources and hold the bidder responsible for any excess costs occasioned thereby and may immediately cancel the Purchase Order.
- XVIII. Bidders are advised that this section of the specifications will be evaluated before the technical specifications. Bids that do not comply with our General Conditions, Bonding, Insurance, Delivery, Bidder Qualifications, Service and Warranty requirements will be immediately deemed non-responsive and shall be immediately rejected without further review of the technical specification.
- XIX. Bids not received by the Bid Submittal Deadline are late. Late Bids will be returned to Bidders unopened.
- XX. No employee, officer or agent of the Town of Johnston shall participate in the selection, the award or administration, of the contract if a conflict of interest, real or apparent, would be involved. Such a conflict would arise when one of the following has a financial or other interest in any firm proposing on or selected for the award:
 - a) The employee or an officer or agent of the employee;
 - b) Any member of the employee's immediate family;
 - c) The employee's business partner; or
 - d) An organization that employs, or is about to employ, any of the above.
- XXI. This is a "prevailing wage" contract. Prevailing Wage refers to the requirements of the Rhode Island General Law 37-13 and the general prevailing rate of pay for regular, holiday and overtime wages to be paid to each craftsman, mechanic, teamster, laborer or other type of worker performing work on public works projects when state or municipal funds are used in excess of \$1,000. Contractors must refer to the applicable Davis Bacon Wage Determination rate schedule available at the Rhode Island Department of Labor and Training website to determine the prevailing wage rates for a public works construction project.

INQUIRIES

Any questions concerning clarification on any portion of this RFP should be made to:

By Mail:

Tyler P. Carney
Johnston Town Hall
1385 Hartford Avenue
Johnston RI, 02919

By Email:

Tyler P. Carney
tcarney@johnston-ri.us

All bidders are responsible for ensuring that no addenda have been made to the original proposal package. All proposal packages and addenda shall be posted to the Town's website and are also available by contacting Tyler Carney, at tcarney@johnston-ri.us

BID FORM

Name of Bidder (Firm or Individual): _____

Contact Name: _____

Contact Phone Number: _____

Contact Email: _____

Business Address: _____

Total Bid Amount: _____

Signature of Representative

Title of Representative

Date

SCOPE OF WORK

II. Scope of Services

The following Scope of Work outlines the Town's minimum requirements for vendors to address in their proposals. The Town is open to additional project components and methodologies that have proven successful in other IT Support Services efforts. All proposals should be clear in the specific tasks, hours, costs, schedule, and responsibilities for each component in the Scope of Work.

Server Administration Services – Manage computer systems and networks to include complex applications, databases, messaging, web and other servers and associated hardware, software, communications, operating systems necessary for the quality, security, performance, availability, recoverability, and reliability of the system. Ensure maintenance records on the equipment are current; develop operations, administrative, and quality assurance back-up plans and procedural documentation, and ensure that preventative maintenance is promptly and properly performed. Preventative maintenance, in addition to regularly scheduled items such as patches, should include prompt response to correct high severity issues (e.g., patches for zero-day exploits), particularly on public-facing systems. Set up new users and edit or remove existing users on server. Perform server performance and capacity management services with reporting when specified thresholds are reached. Regularly test backup and disaster recovery systems and procedures. Configuration management including changes, upgrades, patches, etc.

Network Administration Services – Scope of activity includes all town network equipment including switches, firewalls, routers, and other security devices, and the Town's wireless infrastructure, including wireless access points and related equipment/software. Primary maintenance including regular analysis, routine configuration changes, and installation of patches and upgrades. Network performance and capacity management services, and network troubleshooting. Maintain network documentation and procedures.

Security – Review of virus detection programs on Town Servers, email and all other Town computers and laptops. Perform security audits as requested. Configure Town systems to enable remote access in a secure environment and provide remote access administration as requested by designated Town personnel. As well as the following:

24/7 desktop/server monitoring and alerting

Network Firewall Monitoring

Microsoft and 3rd Party Patch Management

Manage AI Antivirus and Antispyware

Security Administration

Provide Security Operations Center as a service

Dark Web Monitoring of Town email addresses

Backup Monitoring and Administration

Maintain inventory of all IT related equipment.

Safeguarding legacy systems that must remain in use

Security Audits, such as configuration checking, penetration testing, and verification that no inappropriate ports or applications are accessible

Provide monthly warranty status on servers, laptops, and desktops

Incident management actions taken in response to security alerts, security vulnerabilities, infected servers, etc.

Strategic Planning – Engineering, planning, and design services for major system enhancements, additions, and alternatives, including installations and upgrades of new or existing systems. Budgets and/or quotes should be included in the plans. These plans should cover both short-term upgrades and long-term plans (e.g., 3-year or 5-year plans) and should plan for upgrades for devices and systems that are approaching end of life, lifecycle strategies, and identification of potential cost savings for moving services to the cloud. Other examples include major server upgrades, storage system upgrades, software redesign of backup systems, etc. Provide technical leadership for server technology issues. Make recommendations for future purchasing and technology needs. Strategic planning, design and installation/upgrade of core network systems.

Training – Create written Training Procedures and provide instruction and training for Municipal Employees on how to identify and react to harmful correspondence, including phishing and scam emails, and newer forms of malicious emails such as multi-factor authentications scams. This should be provided at least twice a year and can be in whatever format the vendor deems most appropriate.

Onsite Desktop, Printer & End User Support – Must be able to respond to onsite incidents as required and in the event of disaster scenario; must be able to be onsite within an hour and also accommodate equipment pick-up, drop off and configuration repair at the winning bidder's nearest facility.

Monitoring and Maintenance Services – Provide 24/7 remote monitoring & alerting to include the following:

Error and Event Log Monitoring and Ticketing System

Drive Space Monitoring

Website Monitoring

Application and Database Monitoring

Asset Inventory

Remote Server and Firewall Remediation, and Remote Desktop Remediation for PCs and other devices in the environment.

User Account Administration

Printer Management

Firewall/VPN/Router Management

A description of the general skills of the firm, including a description of the consultant's familiarity with IT Support Services and work with municipalities.

A Plan of Services describing the manner in which the consultant will fulfill the Scope of Services as outlined in Part II of this RFP and the proposed timetable for project completion.

Experience of the principal(s) who will be providing the services under this contract.

A list of all projects of similar nature and magnitude by the consultant within the last five (5) years, including the client's name, address, telephone number, and a brief project description.

The lump sum amount must include all related costs.

Documentation for Procedures-

Create and maintain documentation for: disaster recovery plan, business continuity plan, Network incident response plan, Information Security program, Backup Plan and Network Diagram

Training/Testing-

Provide vulnerability scans for firewalls, provide cyber-training, simulated phishing campaign training, HIPPA training and Back-up system testing

III. Minimum Evaluation Criteria

The RFP Minimum Criteria are as follows:

- a) The proposer must demonstrate experience in the areas outlined in the scope of services.
- b) The proposer must demonstrate it has worked with municipalities.
- c) The proposer must demonstrate knowledge and experience with IT Support Services.
- d) Possess adequate resources to handle assigned responsibilities and to handle extenuating circumstances that may arise quickly, diligently, and effectively.
- e) The proposer must have adequate staff for on-site services for at least eight (8) hours and up to fifteen (15) hours per week.

IV. Evaluation Criteria

The Comparative Criteria is as follows:

Experience

Highly Advantageous: Consultant has substantial prior experience in work related to IT Support Services and working with Municipalities.

Advantageous: Consultant has adequate experience in work related to IT Support Services.

Not Advantageous: Consultant has minimal experience in work related to IT Support Services.

Unacceptable: No prior experience.

Staffing/Resources

Highly Advantageous: Consultant is able to provide staff support who have demonstrated excellent work related to IT Support Services and Municipalities.

Advantageous: Consultant provides staff who demonstrate competency in work related to IT Support Services.

Not Advantageous: Consultant provides staff support who have not demonstrated excellence or competency in work related to IT Support Services.

Unacceptable: Consultant does not have staff familiar with IT Support Services work or working with Municipalities.

Personnel Expertise

Highly Advantageous: Consultant has staff that have a substantial amount of relevant/demonstrable experience with IT Support Services, either through similar projects or formal education.

Advantageous: Consultant has staff with an adequate amount of relevant/ demonstrable experience.

Not Advantageous: Consultant has staff with minimal relevant/ demonstrable experience.

Unacceptable: Consultant has little to no staff with relevant/demonstrable experience

Plan of Service

Highly Advantageous: Consultant has a well-defined Plan of Service, and has a clear action strategy.

Advantageous: Consultant has a sufficiently defined Plan of Service, and an adequate action strategy.

Not Advantageous: Consultant has an inadequately defined Plan of Service.

Unacceptable: Vendor does not submit a plan of service.

References

Highly Advantageous: Vendor provides multiple references from prior similar projects.

Advantageous: Vendor provides limited references from prior similar projects.

Not Advantageous: Vendor provides an inadequate number of references from prior similar projects.

Unacceptable: Vendor does not provide references.

V. Rule for Award

The Town reserves the right to reject any and all proposals as determined not to be in the best interest of Town and its stakeholders.

A current Asset Inventory for the Town has been included in this RFP as Attachment A.

ATTACHMENT A: Asset Inventory

Hardware Audit

Chasis Manufacturer	Serial Number	CPU	CPU Speed	OS Information	RAM
Dell Inc.	JQSCVZ2	Intel(R) Core(TM) i5-8265U CPU @ 1.60GHz, Model 142 Stepping 12	1600	Professional x64 Edition Build 19044	8068
GETAC	(none)	Intel(R) Core(TM) i5-8265U CPU @ 1.60GHz, Model 142 Stepping 12	1400	Professional x64 Edition Build 19044	8039
To Be Filled By O.E.M.	To Be Filled By O.E.M.	Intel(R) Core(TM) i5-8250U CPU @ 1.60GHz, Model 142 Stepping 10	1600	Professional x64 Edition Build 19044	16298
Patrol PC	Default string	Intel(R) Core(TM) i5-5300U CPU @ 2.30GHz, Model 61 Stepping 4	2300	Professional x64 Edition Build 19043	8111
Patrol PC	Default string	Intel(R) Core(TM) i5-5300U CPU @ 2.30GHz, Model 61 Stepping 4	2300	x64 Edition Build 19042	8098
GETAC	(none)	11th Gen Intel(R) Core(TM) i5-1135G7 @ 2.40GHz, Model 140	2419	Professional x64 Edition Build 19043	7943
GETAC	(none)	Intel(R) Core(TM) i5-8265U CPU @ 1.60GHz, Model 142 Stepping 12	1400	Professional x64 Edition Build 19044	8039
GETAC	(none)	Intel(R) Core(TM) i5-8265U CPU @ 1.60GHz, Model 142 Stepping 12	1600	Professional x64 Edition Build 19044	8039

Hardware Audit

Manufacturer	Number	CPU	CPU Speed	Information	RAM
Patrol PC	Default string	Intel(R) Core(TM) i5-5300U CPU @ 2.30GHz, Model 61 Stepping 4	2300	Professional x64 Edition Build 19043	8098
Patrol PC	Default string	Intel(R) Core(TM) i5-5300U CPU @ 2.30GHz, Model 61 Stepping 4	500	Professional x64 Edition Build 19043	8111
GETAC	(none)	Intel(R) Core(TM) i5-8265U CPU @ 1.60GHz, Model 142 Stepping 12	1600	Professional x64 Edition Build 19044	8039
To Be Filled By O.E.M.	To Be Filled By O.E.M.	Intel(R) Core(TM) i5-4200U CPU @ 1.60GHz, Model 69 Stepping 1	1600	Professional x64 Edition Build 9600	4014
GETAC	(none)	Intel(R) Core(TM) i5-8265U CPU @ 1.60GHz, Model 142 Stepping 12	1600	Professional x64 Edition Build 19044	8039
GETAC	(none)	11th Gen Intel(R) Core(TM) i5-1135G7 @ 2.40GHz, Model 140	2419	Professional x64 Edition Build 19042	7943
Dell Inc.	8KFLN23	Intel(R) Core(TM) i7-9700 CPU @ 3.00GHz, Model 158 Stepping 13	3000	Professional x64 Edition Build 22621	16166
Panasonic Corporation	7GTSA45779	Intel(R) Core(TM) i5-6300U CPU @ 2.40GHz, Model 78 Stepping 3	2396	Professional x64 Edition Build 19043	12180
Microsoft	5508-2612- 9898	Intel(R) Xeon(R)	2000	R2 Server	7165
Corporation	-8866-2382- 569	CPU E5-4603 0		Datacenter x64	
	4-07	@ 2.00GHz, Model 45 Stepping 7		Edition Build 9600	

Hardware Audit

Computer	Chassis	Chassis Serial	OS		
Manufacturer	Number	CPU	CPU Speed	Information	RAM
Dell Inc.	9GXDQW1	Intel(R) Core(TM) i5-2400 CPU @ 3.10GHz, Model 42 Stepping 7	1600	Professional x64 Edition Build 19045	16265
Dell Inc.	5989TW1	Intel(R) Core(TM) i5-3470 CPU @ 3.20GHz, Model 58 Stepping 9	1600	Professional x64 Edition Build 19045	3998
Dell Inc.	5996TW1	Intel(R) Core(TM) i5-3470 CPU @ 3.20GHz, Model 58 Stepping 9	1600	Professional x64 Edition Build 19045	3998
Dell Inc.	5988TW1	Intel(R) Core(TM) i5-3470 CPU @ 3.20GHz, Model 58 Stepping 9	1600	Professional x64 Edition Build 19045	3998
Dell Inc.	4WGWTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116
Dell Inc.	4WDYTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116
Dell Inc.	4WGTTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116
Dell Inc.	3FBZXY2	Intel(R) Core(TM) i5-9300H CPU @ 2.40GHz, Model 158 Stepping 10	2400	Professional x64 Edition Build 19044	8006
Dell Inc.	26KN203	Intel(R) Core(TM) i5-8265U CPU @ 1.60GHz, Model 142 Stepping 12	1600	Professional x64 Edition Build 19041	8068

Hardware Audit

Computer	Chassis	Chassis Serial	OS		
Manufacturer	Number	CPU	CPU Speed	Information	RAM
Dell Inc.	16KN203	Intel(R) Core(TM) i5-8265U CPU @ 1.60GHz, Model 142 Stepping 12	1600	Professional x64 Edition Build 19045	8068
Dell Inc.	JPQHZK1	Intel(R) Core(TM)2 Duo CPU E7400 @ 2.80GHz, Model 23 Stepping 10	2793	Business Edition Service Pack 1 Build 6001	3019
Dell Inc.	5VT1YD1	Intel(R) Xeon(R) CPU 5130 @ 2.00GHz, Model 15 Stepping 11	1995	Server R2 Standard Edition Service Pack 2 Build 3790	4095
Dell Inc.	65T5PF3	Intel(R) Core(TM) i5-10600 CPU @ 3.30GHz, Model 165 Stepping 3	3312	Professional x64 Edition Build 22621	16116
Dell Inc.	53FRTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	53BWTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	53C0VD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	53BRTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116
Dell Inc.	53BSTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19044	16116
Dell Inc.	4WJRTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19044	16116

Hardware Audit

Computer	Chassis	Chassis Serial	OS		
Manufacturer	Number	CPU	CPU Speed	Information	RAM
Dell Inc.	53D0VD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116
Dell Inc.	53CVTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	4WHYTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	4WJYTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	4WDVTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	4WDTTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	4WJVTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	4WFYTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	53DSTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	53DZTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116

Hardware Audit

Computer	Chassis	Chassis Serial	OS		
Manufacturer	Number	CPU	CPU Speed	Information	RAM
Dell Inc.	4WFTTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116
Dell Inc.	4WF0VD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116
Dell Inc.	53F0VD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116
Dell Inc.	53B0VD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116
Dell Inc.	539ZTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116
Dell Inc.	4WJSTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	53DVTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116
Dell Inc.	4WJZTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116
Dell Inc.	4WK0VD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116
Dell Inc.	4WHTTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116

Hardware Audit

Computer	Chassis	Chassis Serial		OS	
Manufacturer	Number	CPU	CPU Speed	Information	RAM
Dell Inc.	4WDZTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116
Dell Inc.	4WG0VD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116
Dell Inc.	4WHVTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116
Dell Inc.	53CYTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	53BXTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116
Dell Inc.	4WDXTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116
Dell Inc.	4WJTTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	4WJ0VD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19044	16116
Dell Inc.	4WHXTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116
Dell Inc.	J2CN0M3	11th Gen Intel(R) Core(TM) i5-11500T @ 1.50GHz, Model 167	1512	Professional x64 Edition Build 22621	7913

Hardware Audit

Computer	Chassis	Chassis Serial	OS		
Manufacturer	Number	CPU	CPU Speed	Information	RAM
Dell Inc.	H2CN0M3	11th Gen Intel(R) Core(TM) i5-11500T @ 1.50GHz, Model 167	1512	Professional x64 Edition Build 22621	7913
Dell Inc.	23CN0M3	11th Gen Intel(R) Core(TM) i5-11500T @ 1.50GHz, Model 167	1512	Professional x64 Edition Build 19045	7913
Dell Inc.	G2CN0M3	11th Gen Intel(R) Core(TM) i5-11500T @ 1.50GHz, Model 167	1512	Professional x64 Edition Build 22621	7913
Dell Inc.	F2CN0M3	11th Gen Intel(R) Core(TM) i5-11500T @ 1.50GHz, Model 167	1512	Professional x64 Edition Build 22621	7913
Dell Inc.	13CN0M3	11th Gen Intel(R) Core(TM) i5-11500T @ 1.50GHz, Model 167	1512	Professional x64 Edition Build 19045	7913
Dell Inc.	33CN0M3	11th Gen Intel(R) Core(TM) i5-11500T @ 1.50GHz, Model 167	1512	Professional x64 Edition Build 19044	7913
Dell Inc.	4WGRTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Chassis Manufacturer	Chassis Serial Number	Intel(R) Core(TM) i3-3120ME CPU @ 2.40GHz, Model 58 Stepping 9	2400	Professional x64 Edition Service Pack 1 Build 7601	3982
Patrol PC	Default string	Intel(R) Core(TM) i5-5300U CPU @ 2.30GHz, Model 61 Stepping 4	2300	Professional x64 Edition Build 19043	8111
Patrol PC	Default string	Intel(R) Core(TM) i5-5300U CPU @ 2.30GHz, Model 61 Stepping 4	2300	Professional x64 Edition Build 19044	8111

Hardware Audit

Computer	Chassis	Chassis Serial	OS		
Manufacturer	Number	CPU	CPU Speed	Information	RAM
Patrol PC	Default string	Intel(R) Core(TM) i5-5300U CPU @ 2.30GHz, Model 61 Stepping 4	2300	Professional x64 Edition Build 19043	8111
Patrol PC	Default string	Intel(R) Core(TM) i5-5300U CPU @ 2.30GHz, Model 61 Stepping 4	2300	Professional x64 Edition Build 19043	8111
Patrol PC	Default string	Intel(R) Core(TM) i5-5300U CPU @ 2.30GHz, Model 61 Stepping 4	2300	Professional x64 Edition Build 19043	8111
Patrol PC	Default string	Intel(R) Core(TM) i5-5300U CPU @ 2.30GHz, Model 61 Stepping 4	500	Professional x64 Edition Build 19043	8111
Patrol PC	Default string	Intel(R) Core(TM) i5-5300U CPU @ 2.30GHz, Model 61 Stepping 4	500	Professional x64 Edition Build 19043	8111
Patrol PC	Default string	Intel(R) Core(TM) i5-5300U CPU @ 2.30GHz, Model 61 Stepping 4	2300	Professional x64 Edition Build 19043	8111
HP		Intel(R) Core(TM) i3-6100 CPU @ 3.70GHz, Model 94 Stepping 3	3700	Professional x64 Edition Build 19045	3992
Panasonic Corporation	9FKKC25340	Intel(R) Core(TM) i5-7Y57 CPU @ 1.20GHz, Model 142 Stepping 9	1608	Professional x64 Edition Build 19044	8083
Dell Inc.	5997TW1	Intel(R) Core(TM) i5-3470 CPU @ 3.20GHz, Model 58 Stepping 9	1600	Professional x64 Edition Build 19043	3998
Dell Inc.	53C1VD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19044	16116

Hardware Audit

Computer	Chassis	Chassis Serial		OS
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Manufacturer	Number	CPU	CPU Speed	Information	RAM
Dell Inc.	4WHWTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	4WJWTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	4WFSTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	4WGVTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116
Dell Inc.	82D1JL2	Intel(R) Core(TM) i7-7700 CPU @ 3.60GHz, Model 158 Stepping 9	3600	Professional x64 Edition Build 19045	16247
Dell Inc.	DJXSHQ2	Intel(R) Core(TM) i5-8500 CPU @ 3.00GHz, Model 158 Stepping 10	3000	Professional x64 Edition Build 22621	7988
Dell Inc.	BH8B0W2	Intel(R) Core(TM) i5-7600 CPU @ 3.50GHz, Model 158 Stepping 9	3504	Professional x64 Edition Build 19045	8050
Dell Inc.	BH890W2	Intel(R) Core(TM) i5-7600 CPU @ 3.50GHz, Model 158 Stepping 9	3504	Professional x64 Edition Build 19045	8050
Dell Inc.	BH940W2	Intel(R) Core(TM) i5-7600 CPU @ 3.50GHz, Model 158 Stepping 9	3504	Professional x64 Edition Build 19045	8050
Dell Inc.	HT92P23	Intel(R) Core(TM) i5-9600 CPU @ 3.10GHz, Model 158 Stepping 10	3096	Professional x64 Edition Build 22621	7974

Hardware Audit

Computer	Chassis	Chassis Serial		OS	
Manufacturer	Number	CPU	CPU Speed	Information	RAM
Dell Inc.	BJ16C33	AMD A9-9425 RADEON R5, 5 COMPUTE CORES 2C+3G, Model 112 Stepping 0	1400	Professional x64 Edition Build 19045	7629
Dell Inc.	CM6NX12	Intel(R) Core(TM) i5-4570 CPU @ 3.20GHz, Model 60 Stepping 3	800	Professional x64 Edition Build 19045	4014
Dell Inc.	53BYTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	CM7KX12	Intel(R) Core(TM) i5-4570 CPU @ 3.20GHz, Model 60 Stepping 3	3168	Professional x64 Edition Service Pack 1 Build 7601	4015
Dell Inc.	4WDWTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	79SWQJ3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116
Microsoft Corporation	7791-1128-7483	Intel(R) Xeon(R) CPU E5-4603 0 @ 2.00GHz, Model 45 Stepping 7	2000	R2 Server	8189
Microsoft Corporation	8556-6515-0745	Intel(R) Xeon(R) CPU E5-4603 0 @ 2.00GHz, Model 45 Stepping 7	2000	R2 Server	4093
Microsoft Corporation	3513-1892-5307-2714-1736-0823-19	Intel(R) Xeon(R) CPU E5-4603 0 @ 2.00GHz, Model 45 Stepping 7	2000	R2 Server	10237
Microsoft Corporation	2506-2027-1586-7027-5039-1362-76	Intel(R) Xeon(R) CPU E5-4603 0 @ 2.00GHz, Model 45	2000	R2 Server	4093

Hardware Audit

Computer	Chassis	Chassis Serial		OS	
Manufacturer	Number	CPU	CPU Speed	Information	RAM
Dell Inc.	5LHDPC2	Intel(R) Core(TM) i5-5300U CPU @ 2.30GHz, Model 61 Stepping 4	498	Professional x64 Edition Build 18363	8064
Dell Inc.	8VF2BG2	Intel(R) Core(TM) i5-6440HQ CPU @ 2.60GHz, Model 94 Stepping 3	2592	Professional x64 Edition Build 17134	3979
Panasonic Corporation	8LKKC03218	Intel(R) Core(TM) i5-7Y57 CPU @ 1.20GHz, Model 142 Stepping 9	1608	Professional x64 Edition Build 19043	8083
Dell Inc.	82JK732	Intel(R) Core(TM) i5-4590 CPU @ 3.30GHz, Model 60 Stepping 3	800	Professional x64 Edition Build 19045	4014
Dell Inc.	45JK732	Intel(R) Core(TM) i5-4590 CPU @ 3.30GHz, Model 60 Stepping 3	800	Professional x64 Edition Build 19045	12206
Dell Inc.	1J32482	Intel(R) Core(TM) i5-4590 CPU @ 3.30GHz, Model 60 Stepping 3	3301	Professional x64 Edition Build 19045	4014
Dell Inc.	CVJPHK2	Intel(R) Core(TM) i5-7600 CPU @ 3.50GHz, Model 158 Stepping 9	3504	Professional x64 Edition Build 19045	8076
Dell Inc.	GP0GCP2	Intel(R) Core(TM) i5-7600 CPU @ 3.50GHz, Model 158 Stepping 9	3504	Professional x64 Edition Build 19045	8055
Dell Inc.	CFV2DS2	Intel(R) Core(TM) i7-8700 CPU @ 3.20GHz, Model 158 Stepping 10	3192	Professional x64 Edition Build 22621	16180
Dell Inc.	CFV3DS2	Intel(R) Core(TM) i7-8700 CPU @ 3.20GHz, Model 158 Stepping 10	3192	Professional x64 Edition Build 22621	16180

Hardware Audit

Computer	Chassis	Chassis Serial	OS		
Manufacturer	Number	CPU	CPU Speed	Information	RAM
Dell Inc.	H8VHDV2	Intel(R) Core(TM) i7-8700 CPU @ 3.20GHz, Model 158 Stepping 10	3192	Professional x64 Edition Build 22621	16180
Dell Inc.	BP864Z2	Intel(R) Core(TM) i5-9500 CPU @ 3.00GHz, Model 158 Stepping 10	3000	Professional x64 Edition Build 22621	7974
Dell Inc.	8K2FSZ2	Intel(R) Core(TM) i5-9500 CPU @ 3.00GHz, Model 158 Stepping 10	3000	Professional x64 Edition Build 22621	7974
Dell Inc.	7Q0VH03	Intel(R) Core(TM) i5-9500 CPU @ 3.00GHz, Model 158 Stepping 10	3000	Professional x64 Edition Build 19044	7974
Dell Inc.	7Q1KH03	Intel(R) Core(TM) i5-9500 CPU @ 3.00GHz, Model 158 Stepping 10	3000	Professional x64 Edition Build 19045	7974
Dell Inc.	7Q1LH03	Intel(R) Core(TM) i5-9500 CPU @ 3.00GHz, Model 158 Stepping 10	3000	Professional x64 Edition Build 19045	7974
Dell Inc.	7Q1MH03	Intel(R) Core(TM) i5-9500 CPU @ 3.00GHz, Model 158 Stepping 10	3000	Professional x64 Edition Build 22621	7974
Dell Inc.	26G5R53	Intel(R) Core(TM) i5-10600 CPU @ 3.30GHz, Model 165 Stepping 3	2400	Professional x64 Edition Build 22621	7907
Dell Inc.	26G7R53	Intel(R) Core(TM) i5-10600 CPU @ 3.30GHz, Model 165 Stepping 3	3312	Professional x64 Edition Build 19045	7907

Hardware Audit

Computer	Chassis	Chassis Serial	OS		
Manufacturer	Number	CPU	CPU Speed	Information	RAM
Dell Inc.	9MQ28B3	Intel(R) Core(TM) i5-10600 CPU @ 3.30GHz, Model 165 Stepping 3	800	Professional x64 Edition Build 22621	7907
Dell Inc.	DG0LHT2	Intel(R) Core(TM) i7-8565U CPU @ 1.80GHz, Model 142 Stepping 12	1792	Professional x64 Edition Build 22000	8064
Dell Inc.	CM6MX12	Intel(R) Core(TM) i5-4570 CPU @ 3.20GHz, Model 60 Stepping 3	3201	Professional x64 Edition Build 19045	16302
Panasonic Corporation	7HKKA22630	Intel(R) Core(TM) i5-5300U CPU @ 2.30GHz, Model 61 Stepping 4	498	Professional x64 Edition Build 19044	3971
Patrol PC	Default string	Intel(R) Core(TM) i7-5650U CPU @ 2.20GHz, Model 61 Stepping 4	500	x64 Edition Build 19045	8100
Dell Inc.	7SD6J02	Intel(R) Xeon(R) CPU E5-4603 0 @ 2.00GHz, Model 45 Stepping 7	2000	R2 Server Datacenter x64 Edition Build 9600	40914
Microsoft Corporation	4109-8290- 8740 -4095-2237-127 1-06	Intel(R) Xeon(R) CPU E5-4603 0 @ 2.00GHz, Model 45 Stepping 7	2000	R2 Server Datacenter x64 Edition Build 9600	8189
Dell Inc.	1N5JY93	Intel(R) Core(TM) i7-10510U CPU @ 1.80GHz, Model 142 Stepping 12	1803	Professional x64 Edition Build 19044	7953
Panasonic Corporation	6IKSA87170	Intel(R) Core(TM) i5-5300U CPU @ 2.30GHz, Model 61 Stepping 4	498	Professional x64 Edition Build 19044	3972
Dell Inc.	4BQZM22	Intel(R) Core(TM) i5-4570 CPU @ 3.20GHz, Model 60 Stepping 3	800	Professional x64 Edition Build 19044	4014

Hardware Audit

Computer	Chassis	Chassis Serial	OS		
Manufacturer	Number	CPU	CPU Speed	Information	RAM
Dell Inc.	7TFJM22	Intel(R) Core(TM) i5-4570 CPU @ 3.20GHz, Model 60 Stepping 3	768	Professional x64 Edition Service Pack 1 Build 7601	4015
Dell Inc.	HXZPGK2	Intel(R) Core(TM) i7-7700 CPU @ 3.60GHz, Model 158 Stepping 9	3600	Professional x64 Edition Build 19045	16267
Dell Inc.	GDFSCP2	Intel(R) Core(TM) i5-7600 CPU @ 3.50GHz, Model 158 Stepping 9	3504	Professional x64 Edition Build 19045	8055
Dell Inc.	JK8RHQ2	Intel(R) Core(TM) i7-8700 CPU @ 3.20GHz, Model 158 Stepping 10	3192	Professional x64 Edition Build 19045	16180
Dell Inc.	7Q9NH03	Intel(R) Core(TM) i5-9500 CPU @ 3.00GHz, Model 158 Stepping 10	3000	Professional x64 Edition Build 19044	7974
Dell Inc.	41TC333	Intel(R) Core(TM) i5-9600 CPU @ 3.10GHz, Model 158 Stepping 10	3096	Professional x64 Edition Build 19044	7974
Dell Inc.	41TB333	Intel(R) Core(TM) i5-9600 CPU @ 3.10GHz, Model 158 Stepping 10	3096	Professional x64 Edition Build 19045	7974
Dell Inc.	1PPC333	Intel(R) Core(TM) i5-9600 CPU @ 3.10GHz, Model 158 Stepping 10	3096	Professional x64 Edition Build 22000	7974
Dell Inc.	6J92G73	Intel(R) Core(TM) i5-10600 CPU @ 3.30GHz, Model 165 Stepping 3	3312	Professional x64 Edition Build 19044	16099

Hardware Audit

Computer	Chassis	Chassis Serial		OS	
Manufacturer	Number	CPU	CPU Speed	Information	RAM
Dell Inc.	DPV58B3	Intel(R) Core(TM) i7-10700 CPU @ 2.90GHz, Model 165 Stepping 5	1200	Professional x64 Edition Build 22621	16099
Dell Inc.	CW9KVY1	Intel(R) Core(TM) i3-4010U CPU @ 1.70GHz, Model 69 Stepping 1	1701	Professional x64 Edition Build 19045	4002
HP	5CG0481NBK	AMD Ryzen 3 3250U with Radeon Graphics, Model 24 Stepping 1	1400	Professional x64 Edition Build 22621	10156
Dell Inc.	53DRTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116
Acer		AMD A6-3620 APU with Radeon(tm) HD Graphics, Model 1 Stepping 0	1400	Professional x64 Edition Build 19045	3476
Dell Inc.	53BZTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	53DWTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19044	16116
Dell Inc.	53DXTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	53CWTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19044	16116
Dell Inc.	539YTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116

Hardware Audit

Computer	Chassis	Chassis Serial	OS		
Manufacturer	Number	CPU	CPU Speed	Information	RAM
Dell Inc.	53BTDD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19044	16116
Dell Inc.	53DYTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	53DTTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	53CXTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19044	16116
Dell Inc.	53F1VD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	G3KDH02	Intel(R) Xeon(R) CPU E5-4603 0 @ 2.00GHz, Model 45 Stepping 7	2000	R2 Server Datacenter x64 Edition Build 9600	40914
Dell Inc.	CM5QX12	Intel(R) Core(TM) i5-4570 CPU @ 3.20GHz, Model 60 Stepping 3	3201	Professional x64 Edition Build 19045	16302
Dell Inc.	7T8HM22	Intel(R) Core(TM) i5-4570 CPU @ 3.20GHz, Model 60 Stepping 3	800	Professional x64 Edition Build 19044	4014
Dell Inc.	7J24MP2	Intel(R) Core(TM) i7-7700T CPU @ 2.90GHz	2904	Professional x64 Edition Build 19045	16247
Dell Inc.	37JS0Q2	Intel(R) Core(TM) i5-8500 CPU @ 3.00GHz, Model 158 Stepping 10	3000	Professional x64 Edition Build 22621	7988

Hardware Audit

Computer	Chassis	Chassis Serial	OS		
Manufacturer	Number	CPU	CPU Speed	Information	RAM
Dell Inc.	C9R9HQ2	Intel(R) Core(TM) i5-8500 CPU @ 3.00GHz, Model 158 Stepping 10	3000	Professional x64 Edition Build 22621	7988
Dell Inc.	6W34MR2	Intel(R) Core(TM) i5-8500 CPU @ 3.00GHz, Model 158 Stepping 10	3000	Professional x64 Edition Build 22621	7988
Dell Inc.	4WG1VD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	4WHZTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19044	16116
Dell Inc.	4WHSTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19044	16116
Dell Inc.	53CRTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	4WH0VD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19044	16116
Dell Inc.	4WJ1VD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	4WH1VD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19044	16116
Dell Inc.	4WGZTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116

Manufacturer	Number	CPU	Computer		
			CPU Speed	Information	RAM
Dell Inc.	69SWQJ3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	53CSTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	207JY93	Intel(R) Core(TM) i7-10510U CPU @ 1.80GHz, Model 142 Stepping 12	1803	Professional x64 Edition Build 19042	7953
Dell Inc.	4WGXTD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Dell Inc.	53D1VD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 19045	16116
Dell Inc.	53B1VD3	Intel(R) Core(TM) i5-10505 CPU @ 3.20GHz, Model 165 Stepping 3	3192	Professional x64 Edition Build 22621	16116
Microsoft	3090-8720-4269	Intel(R) Xeon(R)	2000	R2 Server	8189
Corporation	-5494-2743-326	CPU E5-4603 0		Datacenter x64	
	9-62	@ 2.00GHz, Model 45 Stepping 7		Edition Build 9600	
Dell Inc.	56TDVZ2	Intel(R) Core(TM) i5-8265U CPU @ 1.60GHz, Model 142 Stepping 12	1600	Professional x64 Edition Build 18363	8068

The Town has 183 computers/servers

There are 6 firewalls in total

3 remote fire stations

1 main firewall at the police station

1 at Johnston the senior center

1 at the Johnston Town Hall

Switches

Police station

2 48 port switches

Town hall

1 48 port switch

1 24 port switch

Recreation department

1 24 port switch

Department of Public Works

2 48 port switches

Court

1 24 port switch

Main fire station

1 24 port switch

Remote fire stations (3)

One PC at each remote fire station and pc I plugged into firewall - there are no switches.

Access points (3) – Very limited use

One at town hall

One at JPD

One at Courthouse

One at Public Works

There are 2 Large Surge Protectors

One at the Police Department for the servers and switches

One at Town hall for the server and switches

Approximate age- 2 years old

Backups

Unitrends device Approximate age-4 months old

There is Town owned fiber optic between the Police HQ, Fire HQ, Town Hall, Court and Recreation Department

There is a 300/300 Mbps internet circuit and also a backup internet circuit at the Police HQ and a backup

100/100 Mbps circuit at the Town Hall

ATTACHEMENT B: PRICE PROPOSAL SHEET

This form must be completed and placed within your price proposal. Please ensure your price proposal envelope is clearly marked.

A. The undersigned proposes to furnish all supplies and services in accordance with this Request for Proposals.

B. The contract price for the services described in this RFP is as follows:

a. Server Administration Services _____

b. Laptops/Desktops _____

b. Network Administration Services _____

c. Security _____

d. Strategic Planning _____

e. Users _____

f. Onsite Support _____

g. Monitoring and Maintenance Services _____

h. Vulnerability scans for firewalls, provide cyber-training, simulated phishing campaign training, HIPPA training and Back-up system testing _____

Monthly Recurring Cost Year 1 _____

Monthly Recurring Cost Year 1 _____

Monthly Recurring Cost Year 3 _____

Monthly Recurring Cost Possible Year 4 _____

Monthly Recurring Cost Possible Year 5 _____

Total: _____

C. Hourly compensation for any project services requested by the Town, not included in the RFP Scope of Services (attach services pricing plan if needed)

(Written word)

and

(Numerical)

ATTACHEMENT B: PRICE PROPOSAL SHEET (Cont.)

Date: _____

Vendor Name: _____

Prepared by: _____

(Printed Name and Title of Signatory)

Business Address

City, State Zip

Telephone

Email Address