



**State of Rhode Island
Department of Administration / Division of Purchases
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**Solicitation Information
April 17, 2015**

ADDENDUM # 3

RFP# 7549365

TITLE: Mobile Web App Proposal, University of Rhode Island

Submission Deadline has been postponed until:

Friday April 24, 2015 at 10:00 am (Local Time)

Notice to Vendors attached includes:

- Questions with responses
- Sample excel spreadsheet

**Tom Bovis
Interdepartmental Project Manager**

Interested parties should monitor this website, on a regular basis, for any additional information that may be posted.

#	Question	Remarks	Answer
A	Do we have any approximate data on how many users may want to use this app - on a daily basis and what is the peak user volume based on seasons		NO DATA AVAILABLE
B	Please let us know if there is any present infrastructure available for setting up the deployment environment.		NO
C	Map and go-to sections must have routable directions using a custom travel network.	Need more information on this	The app must provide routable directions not static directions to guide users from their location to the desired site, RG Google maps
D	Do you want payments/purchase functionality to be available for end user eg: purchasing entry tickets such as museum tickets, boating tickets, park tickets through the app.		No
E	You will need a web application to set up the metadata, picture files and the content. Please confirm on the technology(Java/.net) to use to build this app		Vendor should include in their proposal appropriate technology within parameters of the specifications in the RFP as found in the scope of work in section 3
F	The RFP calls for State's Minority Business Enterprise (MBE). We are a registered MI MBE and a national Minority council member. Is it good enough?		Approval will need to be given by the state MBE office

1. Do you foresee the need for a mechanism for updating data (new pictures, locations, features, closures, etc.)?

Yes

2. If so, do you have a content management system in mind or are you going to request that the vendor implement updates?

We request the ability to log in to the web app (e.g., via an admin page) to update data directly.

3. And how frequently do you see the need for updates?

As new information becomes available, at minimum yearly.

4. Please clarify if estimated project duration is 20 weeks or 300 hours? Moreover, will government consider the proposal which may vary in the duration of the project than estimated time period?

This project is estimated to take 300 hours, spread out over 20 weeks. Vendors may submit proposals with a different estimate of hours, as long as the project will be completed within the 20-week timeframe.

5. What are government's expectations from Project manager on marketing the app?

All expectations are contained within the request for proposals; vendors may include marketing features as part of their proposal at their discretion.

6. Please List the FCAP requirement such as the network latency expected, concurrent users and access.

Network latency should not interfere with the user experience.

7. Please provide more information on Accessibility requirement for the web app.

Web app should be Section 508 compliant or developer should use equivalent responsible practices.

8. Please clarify what is the requirement of Deployment? If using Windows store, iStore and Android Market place, does government allow us to bill the cost separately ?

N/A; this is a web app, not a native app.

9. Will government allow vendors to charge for Project Managers travel and accommodation for scheduled meetings?

All costs related to the development of the app must be included in the bid.

10. Please clarify if the proposed Web app should be supported on web browsers?

Yes

11. Please clarify if the Positioning of the various sites around 400 miles of coastline is already done for all the content mentioned in the Page 5 (Section 3 : Scope of Work , General Scope of Work)

Yes, GPS (lat/long) provided along with street addresses

12. Please clarify if any specific documentation requirements.

User interface should be clear enough not to need documentation

13. Please clarify if government anticipating to use 3rd party software? If so, please provide the details.

No

14. Please provide details about Hosting Environment of the services.

The web app will not be housed on URI servers. Please recommend affordable hosting options (e.g., GoDaddy)

15. What are training requirements? How many departments/personnel are required to be trained? Does PDA prefer all training to happen from one location?

2 people (same office) will need to be trained to understand and utilize the admin page for updating data.

16. Please clarify if vendors are mandated to use any specific development methodology

No

17. Data Conversion: Approximately how much data in terms of transactional records/years of data/files will be involved

Approximately 350-line excel file; up to 500 images provided

18. Is government anticipating any maintenance & Support plan after execution?

Hourly support for modifications in the future should be detailed in the proposal.

19. Please clarify how government wants vendors to handle Scope Creep.

The scope of the project is outlined within the specifications of the request for proposals. Vendors may make note of an hourly charge in their proposals for additional work requested beyond the scope of the rfp.

20. Can the given image can be modified to improve the appearance

Yes

21. Any other language apart from English it should support ?

No

22. Please elaborate on the “About ” section (Specific Activities/Task page 6)

This should include contact information for client and may include vendor credits

23. Please clarify if “Help” section should appear in all screens ?

This depends on the interface design.

24. Please clarify if Government will provide the information on the Sites owned by Private organization.

The client will provide all site information for the app.

25. Please clarify if there any reporting needs for an application ?

None required; may be included in proposal.

26. Can you provide more information on the size of the project? Is the 300 hours estimate an upper bound? What is the total budget for the project?

There is approximately \$45,000 available for this project. See answer to question #4 for additional information.

27. Have the funds for the project been allocated or made available?

Yes

28. Please clarify whether 10% MBE participation is a mandatory requirement for this project.

Waiver will need to be given by state MBE office

29. Where will the application be hosted? On what operating system? Who is responsible for the effort and the cost of establishing the host environment? And for the ongoing hosting costs?

The app will be hosted on an external server; client will be responsible for hosting costs.

30. The "must have" demonstrable knowledge list (page 7) of multiple operating systems is confusing since the system will likely be installed on a single operating system for hosting. Alternatively, can the proposer determine which operating system is appropriate to the project goal and demonstrate its knowledge on that system?

Yes, but web app must work seamlessly on all modern browsers.

31. The "must have" demonstrable knowledge list for software is quite broad and implies that a set of software tools have been predetermined for the application creation. Alternatively, can the proposer determine which technologies make the most sense to meet the project objectives and propose those?

Yes, as long as the web app has the functionality required.

32. Please clarify whether there are any specific project completion milestones or dates (other than the 20 week timeframe mentioned in the RFP(page 3). Please comment on flexibility within the schedule to propose alternative tasks and timing than that in the RFP (page 7).

Vendors may propose alternative tasks at their discretion, as long as the required number of reviews is included.

33. What is meant by "identified by location" regarding the photographs (page 5) - does it involve an X,Y coordinate, street address, or description? - please clarify and/or provide an example.

Lat/long and street addresses are provided that correspond to sites in Excel file, which are also ID'd by lat/long and address.

34. Are there any examples of shoreline access applications that the purchaser would consider models for the desired application?

No

35. What is the nature of the developer content (text) in MS Excel (page 5) - can a sample of this content be provided for one or two of the sites?

See Excel file provided. Note, this does not include images.

36. Please confirm that the total number of sites is 344 for the initial application.

Yes

37. What is meant by "nearby amenities" that the application is meant to show? Will these be identified and provided by the purchaser, or by the consultant?

This data is provided by the client in the Excel file.

38. What is meant by "provide information pertinent to making the best use of their shoreline access" (page 5)? What functions or features are envisioned to meet this requirement?

When search results are returned, they should include information, and be laid out in such a way, as to help users readily determine whether the site's attributes meet their needs and interests. All attributes will be part of data given to vendor.

39. Are there current style guides or graphic design elements (logos, branding) that the application has to conform with or use?

Client will provide up to 4 logos; there are no other specific style or branding guidelines.

40. Who is responsible for "routing" with respect to non-traditional shoreline access and hard to find paths (page 7) if these paths do not exist in available routable spatial data layers?

Vendor